

BOARD HIGHLIGHTS

December 2014

The Board of Directors held a meeting on December 4, 2014.

Budget for 2015-2016

The Finance Department has initiated the process to develop the operating budget for 2015-2016. Managers will be developing their budget based on the Board approved Annual Corporate Operating Plan goals and will present their plans to the Senior Team in January 2015. It is expected that a proposed budget will be presented to the Board of Directors at its regular meeting of March 2015.

Health Links

The hospital has received approval and one-time funding in the amount of \$60,000 to proceed with the development of a business plan for the Stormont, Glengarry, Cornwall and Akwesasne Health Links. Christine Penney, Vice-President of Community Programs, and her team of community partners are working to move forward with this initiative. The business plan must be submitted to the Champlain LHIN by the end of March 2015.

Fully Integrated Technology Solution (FITS)

The Cerner Team was on site at the end of November in preparation for the Fully Integrated Technology Solution (FITS) project start-up. The project is scheduled to begin in mid-January. This stage will include a review of the hospital's current state and preparations for the project team. Following this initial phase, the project team will work with the Cerner team to build our future state. Go live is scheduled for the end of August 2016.

This is an exciting project which will have implications for processes and work flow across the entire organization.

Children's Mental Health Services Lean Project

A presentation of the hospital's Children's Mental Health Services Lean initiatives was delivered at the Ministry of Children and Youth Services – East Regional Office. The project and its results will be posted on the Ministry's website. The results of the Lean project continue to be sustained; as of Quarter 2 wait times to access the service have reduced by 45% over last year. This has occurred with staffing shortages during both Quarters 1 and 2.

Foundation

A Christmas Wish Tree has been set up at the Main Entrance of the hospital. Donations will be received at The Auxiliary's Gift Shop for Wish Tags. The donor will be invited to write their wish on the tag before attaching it to the tree. Charity receipts for donations of \$10 or more will be provided by the Foundation.

Corporate Scorecard

The Board received the Corporate Scorecard for 2014-2015 with results for the Second quarter.

Organ and Tissue Donation

Cornwall Community Hospital is a partner in the *Trillium Gift of Life Network* Ontario's Routine Notification program. Every impending patient death is referred by hospital staff to the *Trillium Gift of Life Network* who makes the determination about medical suitability for organ or tissue donation. If the patient meets the strict criteria and is a suitable donor, the *Trillium Gift of Life Network* staff will approach the family to discuss this possibility and obtain consent. Their team will then present to the hospital where the organs will be retrieved in the Operating Room. The hospital acts in a supportive role during this process.

The Auxiliary

Auxiliary raffle tickets for two Christmas baskets are available at the Gift Shop (\$2 each or 3-for-\$5). The draw will be on December 22.

The Gift Shop is full of gift ideas, and gift certificates are available!

Corporate Annual Operating Plan Goals for 2015-2016

The following Corporate goals have been approved for 2015-2016 to align with the hospital's Strategic Direction:

Health System Integration

- Work with health service providers and primary care practitioners across the community on the completion of a Health Links business plan and implementation.
- Consider and respond to Ministry of Health and Long-Term Care initiatives and opportunities for meeting patient post-discharge needs in the community.

Excellence in Quality, Patient Safety and Service Delivery

- Continue work with all stakeholders to strengthen the Birthplace of Choice Strategy at Cornwall Community Hospital; incorporating the Baby Friendly environment initiatives.
- o Prepare for and implement quality service delivery for chemotherapy patients in the catchment area.
- o Continue to incorporate Senior Friendly Hospital strategies across the organization.
- o Finalize preparations and participate in the 2015 Accreditation Canada Survey.

Outstanding Operational and Financial Performance

- Undertake (with Cerner Canada) the transformation of workflows as well as planning, communication and education in preparation for the hospital roll-out of the Fully Integrated Technology Solution (FITS) (Fall 2016).
- Implement energy conservation strategies, informed by the Five-Year Energy Demand Conservation Plan for Cornwall Community Hospital 2014 to 2018.

People Development/Workplace of Choice

- o Continue to advance Work Life Culture strategies with a focus on:
 - Recognition

- Involvement/participation in decision-making.
- o Continue implementing a lean culture through the use of tools and techniques to:
 - Support and coach managers in the development of people.
 - Implement targeted Management Standard Work for Senior Leaders, Managers, and Staff.