# **BOARD HIGHLIGHTS**

Volume 9, Issue 5 April/May 2015

#### The Board of Directors held meetings on April 2 and May 7, 2015.

## Hospital Service Accountability Agreement

The Hospital has signed the 2008-2016 Hospital Service Accountability Agreement (H-SAA) Amending Agreement with the Champlain Local Health Integration Network. The amending agreement outlines accountability and performance expectations of the hospital for the 2015-2016 fiscal year.

## Strategic Planning

It is the goal of Cornwall Community Hospital to meet the health care needs of its community while at the same time aligning its focus with the provincial agenda and the regional priorities. The current Strategic Plan at CCH covers the period 2010-2015; the Board of Directors approved a Strategic Planning Framework outlining the process for the completion of our plan going forward for the next five years. It is anticipated that this exercise, which will assess the environment and engage our external and internal stakeholders, will be completed by December 2015.

### Facilitating Health Integration through Teamwork (FHIT)

Suzanne Dionne, Chief Financial and Information Officer, delivered a presentation on the Facilitating Health Integration through Teamwork (FHIT) project. This project, which was initially known as FITS (Fully Integrated Technology Solution), has been renamed FHIT as it is more than a technology implementation; it is a transformation of processes in the delivery of health care.

The overarching goal is to provide timely access to accurate, up-to-date, and complete information about patients at the point of care (i.e. the right information, to the right person, at the right time) for more coordinated, efficient care. The Cerner solution has been selected. It will enable the hospital to securely share electronic information with other community/regional partners and to fully participate in the provincial clinical document repository allowing CCH physicians to easily access patient information from other hospitals.

Over 100 staff and physicians are directly involved in the process transformation and implementation of the Cerner solution. This ambitious eighteen-month project is scheduled to go live on August 23, 2016. The end result will be a fully electronic health record.

### French Language Services

The Board of Directors approved for submission to the Champlain LHIN a French language services annual report titled "Action Plan Designation Plan".

#### Suicide Prevention Protocol

The Board of Directors received a report that Cornwall Hospital is one of several partners coming together to develop a Suicide Prevention, Intervention and Risk Review Protocol.

The goal of the protocol is to increase education and awareness on the topic of suicide, to assist district school boards and community partners to take active steps to support students who pose a risk of suicide and to ensure

the safety and well-being of all children and youth in our communities. All partners have agreed to develop and support the protocol to prevent suicide and to create suicide safer communities.

Partners include School Boards, Community Mental Health Agencies, Hospitals, Crisis Teams, Children's Aid Society and Police Services. The signing ceremony was held on March 31, 2015 in Kemptville.

### Recognition

The Board recognized the following groups and individuals:

- The Finance Department for their hard work in ensuring that all necessary information was available as the budget for 2015-2016 was being developed.
- Joy Cella, Physician Recruiter, for her ongoing efforts as the hospital representative on the Cornwall medical recruitment team and for the impressive medical staff recruitment success enjoyed by the hospital.
- The individuals involved with the successful Lifts and Carries Training Week which has been attended by 200 staff members.
- Jolène Soares and Shaun McDonald, Communications Coordinators, for organizing a dignified official opening ribbon cutting event on April 24<sup>th</sup> to mark the conclusion of the capital redevelopment project.
- Staff, physicians and volunteers for meeting targets for 2014-2015 on the hand hygiene indicator.
- Volunteers for their invaluable support every day, and particularly throughout the capital redevelopment project, as they provide courteous and efficient assistance in helping patients and their family find their destinations in the hospital.

#### Plans and Policies

The Board approved the following:

- Communication Plan 2015-2017
- Medical Human Resources Manpower Plan for 2015-2016
- Policy HR 20-460 Measles Surveillance
- Policy CR 15-315 Individual Director Self-Assessment