

The Board of Directors held a meeting on September 20, 2018.

Cyber Security

Mario Alibrando, Director of Information Technology at the Hospital, spoke to cyber security. His presentation included information on effective cyber security planning which includes the following framework: definition of sensitive data, identification of risks, defense and response abilities, development and refresh of response plan, and testing and improvements to the plan. He described the various aspects of the plan during the lifecycle of a cyber-attack continuum. He also reviewed Cornwall Hospital's electronic infrastructure, threat assessment, protection and mitigation measures and the recovery plan.

Pay-for-Results Program

One of this year's Corporate Project relates to the goal of reducing wait times in the Emergency Department. Ms. Ginette Ferguson, Senior Director of Critical Care and Perioperative Services, delivered a presentation on the Pay-for-Results program established by the provincial government to improve emergency room wait times and provided explanations about the metrics, formula, ranking and performance associated with this program.

Mental Health Crisis Team and Emergency Department

A new technology called HealthIM has been implemented by the Cornwall Community Police Services that also has benefits for the clients, our Emergency Department staff and physicians and our Mental Health Crisis Team. The system provides an electronic clinical screening tool that allows police officer to better determine when an individual who is experiencing a mental health crisis should be brought to the Emergency, or is best served in the community by the Mental Health Crisis Team. Reports from this electronic screening process are shared in real time with the Emergency Department and community programs through a secured wireless connection. This ensures a seamless referral and communication process between Police and our hospital services.

Co-Response/Vulnerable Sector Mobile Acute Response Team (VSMART)

The co-response initiative is a collaborative partnership between the Mental Health Crisis Team and Cornwall Community Police Services. The funding for this pilot is coming from a grant received by Cornwall Community Police Services. The program partners a mental health nurse and a specially trained police officer to respond to police dispatch calls involving individuals experiencing a mental health crisis. The Team will assess the needs and arrange appropriate mental health treatment through referral to an agency or apprehension under the Mental Health Act. It is currently a 3-day-a-week service (9-5). This project is showing positive results at the 8-week mark. The rate of apprehension by police under the *Mental Health Act* was around 81% at the start of the project and it is now at 43%. Wait times for the police in the Emergency Department have reduced (from 2 hours and 24 minutes to 1 hour and 45 minutes). This project demonstrates an excellent partnership between the Emergency Department, Crisis Team and our local police.

Proposed Integration Decision: Sub-Acute Capacity Plan for Champlain LHIN

The Proposed Integration Decision for the Sub-Acute Capacity Plan for the Champlain Local Health Integration Network was reviewed by the Board.

The Board decided to provide feedback to the Champlain LHIN indicating that Cornwall Community Hospital is in agreement with the proposed regional plan; however, is disappointed with the proposed stage implementation approach with respect to the establishment of stroke rehabilitation beds in Cornwall and requests reconsideration of this timeline in order to address this component in Year 1 or 2.

Changing Care: Embrace – Discovery Phase Report

The Discovery Phase Report dated March 31, 2018 from the Embrace Project was received for information purposes.

The Embrace Project is a Changing CARE initiative of The Change Foundation that builds upon the partnerships between Cornwall & District Family Support Group and Cornwall Hospital's Community Addiction and Mental Health Centre. The project's primary objective is to improve interactions between family caregivers with healthcare professionals in the addiction and mental health system across Cornwall, Stormont, Dundas, Glengarry, and Akwesasne, Ontario.

The Discovery Phase Report and additional information on the Embrace Project can be found on the Hospital's web site at <https://www.cornwallhospital.ca/en/embrace>

Recognition

The Board recognized the following individuals:

Janice McCormick and Jo-Ann Tessier for receiving recognition from the Champlain Local Health Integration Network for their work with the Cornwall Chronic Obstructive Pulmonary Disease Community Outreach Program.

Kathy Bisson for her diligence, self-motivation and resourcefulness as well as her friendly and positive attitude.

Corporate Scorecard

The Board reviewed results of the 2018-2019 Corporate Scorecard to Quarter 1.

Plans

The Board approved the following:

- Accessibility Plan for 2018-2019;
 - Integrated Patient Safety and Quality Plan 2018-2020
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Policies and Terms of Reference

The Board approved amendments to the following:

- Policy RM 20-375 – Completion of Health Records;
 - Antimicrobial Stewardship Committee Terms of Reference.
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