



The Board of Directors held a meeting on March 7, 2019.

Choosing Wisely Canada

Cornwall Community Hospital has applied and received Level 1 designation from Choosing Wisely Canada, and is the first hospital to achieve this designation in Canada. Choosing Wisely Canada encourages the reduction of unnecessary tests and treatments in health care. The Hospital will be applying for the Level 2 designation. Dr. Lorne Scharf, Chief of Staff, has been a good advocate for this program and it is used in physicians' practice.

Standardized Uniforms

The standardized uniforms have now been introduced across the hospital. While most staff have received their uniform and are wearing them the official go-live date is April 1st. Already, positive feedback has been received from patients and families; it has been noted that the standardized colours and printing make it easier to distinguish staff.

Paramedic Services

As part of its engagement with external health partners initiative, the Board of Directors welcomed Mr. Bill Lister, Chief of the Cornwall, Stormont, Dundas and Glengarry Paramedic Services. His presentation included an overview of the mandate of the Paramedic Services which is to provide emergency pre-hospital care to acute illness or injury where a delay could affect life, limb or function. He provided information on the performance plan, the service region, and how the mandate is achieved. Mr. Lister shared some interesting statistics and highlighted that 16% of the Hospital's emergency visits are a result of ambulance calls. The Paramedics program is funded by the provincial government, and by the tax base of the City of Cornwall and Stormont, Dundas and Glengarry. Paramedics hospital avoidance programs include the Community Paramedicine Program and the Flu Medic Program. Mr. Lister concluded his presentation by speaking of initiatives for the future.

Family Caregiver Centre

Thanks to our partnership with the Change Foundation, the Hospital is in the process of transforming space in the loggia area (adjacent to the Janet Macdonell Pavilion) into a new Family Caregiver Centre. The space will serve family caregivers as a quiet respite area and learning resource centre. When it opens, the Centre will be fully equipped to meet the identified support, educational and inspirational needs of family caregivers whose loved one experiences challenges with addiction and mental health.

With time, the hope is to expand the resources in the Family Caregiver Centre to meet the needs of all health providers and family caregivers.

The Centre is scheduled to open in July 2019.

Progress Reports

The Board of Directors reviewed the following progress reports:

- Corporate Scorecard Quarterly Report;
- Integrated Patient Safety and Quality Plan Quarterly Report; and
- Quality and Patient Satisfaction Quarterly Report.

2018-2019 Operating Results

The Board approved the financial statements for the period ending January 2019. The Hospital continues to operate within budget and has been able to maintain the surplus it has generated in the first part of the year. This surplus is required to meet our working capital debt obligations. The last two months are expected to impact these results slightly.

Policy and Terms of Reference

The Board approved or revised the following:

- Policy PR 05-020 – Patient and Family Feedback Managing (Complaints);
- Credentials Committee Terms of Reference.

Quality Improvement Plan

The Board of Directors approved the Quality Improvement Plan for 2019-2020. The Plan is accessible on the hospital web site at <https://www.cornwallhospital.ca/en/ExcellentCareForAllAct>

Recognition

The Board recognized the following:

- **Dr. M. Elkurbo, Dr. C. Raynor and Dr. R.D. Tombler**, Orthopaedic Surgeons, for their assistance in ensuring the completion of additional total joint surgical replacement volume by March 31, 2019;
 - **Mr. Randy Sabourin and the personnel of Materiel Management and Stores** for their work with the vendor and involvement in ensuring the success of the Standardized Uniform initiative;
 - **Ms. Donna Bates**, for her efforts in ensuring the efficient distribution of uniforms to employees as part of the Standardized Uniform initiative;
 - **The Reverend Kevin Maloney** for receiving the Chamber of Commerce Citizen of the Year Award and for his many contributions to the spiritual needs of patients and personnel at the hospital.
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Better Outcomes Registry and Network (BORN) Maternal Newborn Dashboard

Members received for information purposes the BORN Maternal Newborn Dashboard with results for the last quarter of 2017-2018. Cornwall Community Hospital is a high performer across all indicators.

