



The Board of Directors held a meeting on January 27, 2022.

2021~2022 Operating Results

The Financial Statements for the period ending November 30, 2021 were reviewed by the Board of Directors. The year-to-date deficit has improved to \$1.5 million as a result of good cost management and volume increases. The lost revenue problem, generated by pandemic restrictions and occupancy pressures, continues. The forecast for end of year on an income basis is a deficit of \$1 million made up of unfavourable revenue. The balance sheet is in good shape. The working capital deficit has been reduced and is expected to be eliminated by end of the year.

Research Project

The Board of Directors approved hospital participation in the study titled “Using evidence to connect children, youth and families to effective in-person, virtual, or blended care”. The objective of this project is to understand the experiences and perceptions of youth and families accessing virtual groups during the COVID-19 pandemic.

COVID~19 Pandemic Response

This current wave of the COVID-19 pandemic has presented different challenges, including a direct impact on our human resources. A reduction in available staff together with limited bed capacity has made the situation even more difficult.

The Hospital’s Incident Command Centre has re-established its daily check-ins in an effort to monitor the current reality, work to establish some level of predictive analysis and consider further mitigation strategies that may be needed. Data reviewed each day include the volume of COVID positive patients, total bed occupancy, and staff and physician absenteeism.

In an effort to protect human resource capacity, the province has directed hospitals to cease all non urgent, non emergent clinical activity. We all acknowledge the unfortunate impact this has on non-COVID patients requiring medical care.

Kids Come First Ontario Health Team

The Board of Directors endorsed Cornwall Community Hospital’s participation in the Kids Come First (KCF) Ontario Health Team (OHT), as an organizational partner. Kids Come First-OHT, is hosted by the Children’s Hospital of Eastern Ontario, and it was approved as an innovative OHT in 2019. There are 60 organizations from across the region that are collaborating in this effort aimed at better connecting child and youth health services, and helping community providers and other OHT’s care for children/youth.

Manpower Planning and Recruitment Update

The past two years have had a tremendous impact on health human resources and there is a need to anticipate a higher degree of staff turnover coming out of the pandemic. Mr. Christopher Garnett, Chief Human Resources

Officer, provided an update on manpower planning and recruitment at the hospital. His presentation included Ontario and East region vacancy data with a focus on registered nurses, registered practical nurses and personal support workers, current recruitment pressures, and international and domestic recruitment strategies. As there is not enough domestic supply, including new graduates, to support the health care system, it is anticipated that international recruitment will be the wave of the future.

SeamlessMD

Within the next few months, Cornwall Community Hospital will be introducing a digital platform called SeamlessMD. This platform will guide patients from pre-surgery preparation through post-surgery recovery with personalized education, to-do lists, progress-tracking and remote patient monitoring. Patients will be able to access SeamlessMD on any smartphone, tablet, and/or computer, and can also choose to share their SeamlessMD profile with caregivers.

Patients will have the ability to connect with someone on their care team using a messaging feature built into the app. Although traditional engagement tools such as printout information sheets will remain available, moving to SeamlessMD increases overall convenience for patients and enhances the patient engagement experience. SeamlessMD will be offered in both English and French.

SeamlessMD is used by a variety of other healthcare providers and hospitals throughout Canada and the United States.

Recognition

The Board recognized the following teams and individuals:

Ms. Diane Boulerice, Health Information Systems Application Specialist, for her work and support in ensuring that the Incomplete Charts metric meets target;

Hospital employees who have graciously answered the call for assistance to provide support to staff and physicians in patient care areas during these challenging times;

Members of the Medical Staff for the spirit of collaboration and teamwork that they continue to exhibit during these challenging times.

Head of Division

Ms. Sophie Gendron was appointed Head of the Midwifery Division for the three-year term of 2022, 2023 and 2024.

Congratulations Ms. Gendron!

Terms of Reference

The Board approved revisions to the following Terms of Reference:

- Infection Prevention and Control Committee
 - Organ and Tissue Donation Committee
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