



*The Board of Directors held a meeting on October 17, 2024.*

## Operating Results

The Financial Statements for the period ending August 31, 2024 were reviewed by the Board of Directors. The balance sheet is in good shape and the working capital is on track for a favourable forecast. At the end of August, the Hospital had a year-to-date net deficit of \$1.3 million due to a combination of overtime, one-time purchases and volume-based revenue. The Hospital is projecting a balanced position for year end with the assumption that funding for ongoing Bill 124 expenses will be provided by the Ministry for the second part of the year.

## Expansion of Electronic Health Record Integration

CCH went live with Ontario e-Hub on March 30, 2023. The Ontario e-Hub Health Information Exchange system has since expanded to include hospitals using the Epic solution (The Ottawa Hospital and Hawkesbury) and those using Meditech (Glengarry, Montfort and Queensway Carleton). Hospitals with different electronic health record systems can now share patient information among each other, providing benefits to patients as they transfer between hospitals for various acute care needs.

## Access to Care

Surgical wait times continue to be closely monitored. The Hospital's current approach to cleaning up the backlog is to focus on reviewing cases that have been waiting the longest. For the first two quarters of this fiscal year, orthopaedic surgeries, specifically hip and knee replacements, continue to experience longer wait times. Currently, approximately 50% of these cases are being completed within target times, compared to the provincial average of 70-80%; however, the Hospital is performing well against the Hospital Services Accountability Agreement (HSAA) provincial target for "very long waits," with less than 8% of our cases falling into this category, staying well within the target of less than 20%. Ontario Health East tracks the Hospital's surgical throughput ratio, where Cornwall Community Hospital is at 1.10, slightly below the provincial average of 1.19, indicating we are completing more surgeries than we are adding to the system.

## Health Human Resources

Staffing levels continue to improve and stabilize for Registered Nurses (RNs), Registered Practical Nurses (RPNs) and Personal Support Workers (PSWs) at CCH.

Overall staffing level across (Inpatient, Emergency Department and Operating Room) in CCH is reaching:

- 90% for RNs
- 82% for RPNs
- 94% for PSWs

Departmental staffing level varies across different clinical areas. It ranges between 80% to 100% (some staff move between different areas). Ideal staffing levels are determined by using the full-time equivalencies (FTEs) required to staff departments based on budgeted hours (includes vacation, sick time and holidays).

## Corporate Scorecard Report

The Corporate Scorecard 2024-2025 results to the end of Quarter 1 were reviewed.

## Board Committee Officers

The Board of Directors appointed the following members as board committee officers for 2024-2025:

- Isabel Blanchard as Chair and Shawna Spowart as Vice-Chair of the Governance Committee;
- Kristen MacDonell as Chair and Taj Dhinsa as Vice-Chair of the Quality and Performance Monitoring Committee;
- Dale McSween as Chair and Suzanne Farag as Vice-Chair of the Resources and Audit Committee.

## Committees

On a recommendation by the Medical Advisory Committee, the Board of Directors approved the dissolution of the following committees:

- Ad Hoc Physician Advisory Committee
- Code Blue/Code Pink Committee

The Board also approved revisions to the following Terms of Reference:

- Critical Care Committee
- Governance Committee
- Pharmacy and Therapeutics Committee

## Recognition

The Board recognized the following teams and individuals:

**Taylor Campbell**, Communications Coordinator, for the effectiveness of the communications program throughout the organization and for the quality of his work;

**Lorna Grant**, Past Board Chair of The Auxiliary, for her service with The Auxiliary and for her contributions as a former member of the Hospital Board of Directors;

**Josée Payette** for her service as a former Board Chair and director of Cornwall Community Hospital;

**Lyanne Poirier** for her contributions as a former member of the Quality and Performance Monitoring Committee and for her service as a patient and family advisor;

**Members of The Auxiliary to the Cornwall Community Hospital** for their service in support of the hospital.

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## New Board Member

The Board welcomed **Jack Lindsay** as a new Board member. Jack Lindsay will be serving on the Board in his capacity as Board Chair of The Auxiliary to the Cornwall Community Hospital.

## Policies

The Board approved or revised the following policies:

- CM 05-030 – Lullaby After the Birth of a Baby
  - CR 15-011 – Election of Directors
  - CR 15-085 – Board/Committee Documentation Access
  - HR 25-450 – Mandatory Training for Board-Appointed Professional Staff.
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