

# The evolution continues

Dear Friend of Cornwall Hospital,

The Annual Report provides an opportunity to highlight progress and accomplishments from the past year. It is a pleasure to share with you our annual financial and statistical performance as well as our *West Wing* publication.

In March 2013, we moved in and began to operationalize the new West Wing. The response from our community, patients and users has been overwhelmingly positive and we look forward to completing the final phase of redevelopment in 2014. With the completion of the phase III renovations, we will be in a position to realize our goal of consolidating all hospital services on one site.

Like the redevelopment project, our Accreditation award of Exemplary Standing is clearly a result of many dedicated and committed individuals and teams coming together to ensure the delivery of quality patient care and services. We recognize our staff, physicians and partners for this fantastic result.

The need for our services continues to grow within an environment of limited resources. We are pleased to have met the growing needs within our funding allocations, with a modest surplus in operations for the year ended March 31, 2013.

We thank our volunteers, community partners, staff and medical staff for your contributions over the past year. Enjoy our publication and please join us in celebrating our many achievements.

Sincerely,

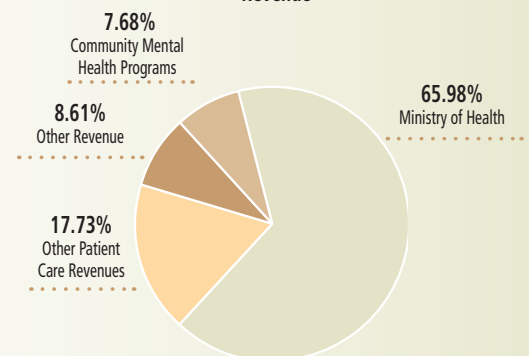
*Helene Periard*  
Chairperson, Board of Directors

*Jeanette Despatie*  
Chief Executive Officer

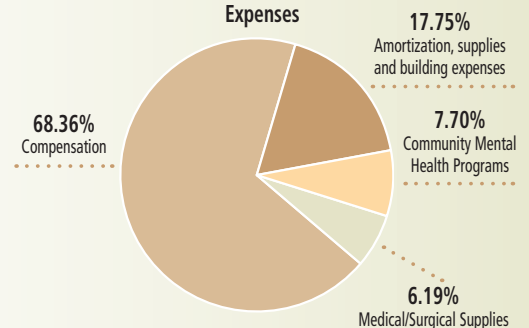


## YEAR ENDING MARCH 31, 2013

### Revenue



### Expenses



|                |                   |
|----------------|-------------------|
| REVENUE        | \$110,743,414     |
| EXPENSE        | \$110,496,640     |
| <b>SURPLUS</b> | <b>\$ 246,774</b> |

|                                            |                |
|--------------------------------------------|----------------|
| <b>Admissions</b>                          | <b>7,114</b>   |
| <b>ER Visits</b>                           | <b>56,911</b>  |
| <b>Inpatient Days</b>                      | <b>48,281</b>  |
| <b>Diagnostic Exams/Therapeutic Exams</b>  | <b>188,131</b> |
| <b>Total Surgical Cases</b>                | <b>8,742</b>   |
| <b>Total Ambulatory Care Clinic Visits</b> | <b>34,630</b>  |
| <b>Community Mental Health Visits</b>      | <b>20,191</b>  |

