Cornwall Community Hospital
Hôpital communautaire de Cornwall
CLINICAL INFORMATICS

Job Opportunity
(Non-Union)

JOB TITLE: Application Analyst – (Full-Time)

The Clinical Informatics Application Analyst will effectively support the Cornwall Community Hospital by providing specialized technical and/or business/clinical knowledge to projects and contribute to the development, maintenance, support and enhancement of the Cerner Millennium application. More specifically, the Clinical Informatics Application Analyst will be responsible for the design, integration, development and testing of clinical and administrative Cerner and associated application initiatives. This individual will work closely with the CCH Information Technology (IT) department to help identify causes of interface issues, and address causes of application issues and implement solutions as well assess the impact of changes. Accountabilities include working with project teams to implement specific project deliverables, coordinating all changes using change management processes, ensuring rigorous testing and preparation are completed, maintaining assigned open support tickets, troubleshooting application issues, coordinating and applying application updates. Clinical Informatics duties may be assigned as required, and may be required to provide after business hours support including evenings, nights and weekends.

As part of the Cornwall Community Hospital you uphold the mission, vision and ICARE values in order to create a safe environment for patients/clients, families, staff, physicians and volunteers, recognizing "Patient Safety" and our hospital's "Senior Friendly Strategies" as a top priority in creating a culture of safety and "The Workplace of Choice".

QUALIFICATIONS:
> **Required:**
> - 3-Year Community College Diploma (Health Information Management, Computer Networking and Technical Support preferred)
> - Thorough knowledge of Cerner HIS Software is mandatory
> - Solid understanding of processes within healthcare
> - Strong communication skills, including formal presentations
> - Proven analytical and problem-solving skills
> - Experience working with Microsoft Office (Power Point, Excel, Word)
> - Previous experience in the planning and implementation of electronic clinical/administrative systems
> - Superior interpersonal skills
> - Previous work experience in report writing and knowledge of programming languages such as SQL and CCL
> - Knowledge of applicable data privacy practices and laws
> - Knowledge of LEAN methodologies
>
> **Preferred:**
> - Experience with dealing/working with 3rd party vendors to resolve technical issues

If you meet the qualifications above, and are interested in joining our dynamic team, please send your to:

careers@cornwallhospital.ca

We thank all candidates for applying; however only those candidates selected for an interview will be contacted.